

# Receptionist



## Polina Sergeeva

Preferred country or city:	Czechia
Salary:	From 1000 EUR
Sector of activity	Hospitality & catering
Employment Type	Full time
Ready to relocate	Yes

### CV content description

Hello, my name is Polina! I am a friendly and patient person. Fun to be around but also passionate about my job and interests. I can and am keen on mixing music. From my experience, I work equally well in teams and on my own. I also do pretty cool collages in photoshop. I am well-organised and have a daily timetable, everyday I do fitness and yoga for one or two hours.

### Experience

01.06.2018 – 01.08.2018

#### Moon and turtle - panasian restaraunt and bar

##### DJ

- Created playlists based on concept or theme of a place.
- Designed sets live - mixed music continuously and made seamless transitions Izhevsk, Russia

01.10.2019 – 01.01.2020

#### "PurPur" aparthotel

##### Hotel receptionist

I worked in the hotel, located in the Prague city centre as a receptionist. I gained unique experience throughout my work here. One of the most important qualities that I obtained during my job are stress resistance, patience, conflict resolution skills and ability to make decisions quickly. My shift duties as a receptionist were:

- Meet and greet guests
- Consult people about any sort of questions about travelling in Prague
- Organise transfers to any location for hotel guests
- Process reservations in the hotel systems
- Answering phone calls in multiple language
- Solve any sort of technical, social and other problems and conflicts occuring within the hotel.
- Management of staff attendant efficient work (Cookers, chambermaids, repairmen) Prague, Czechia

01.06.2018 – 01.08.2018

#### Razum bar

##### DJ

- Created playlists based on concept or theme of a place.
- Designed sets live - mixed music continuously and made seamless transitions Izhevsk, Russia

01.04.2019 – 01.09.2019

#### "ViolArt" souvenir shop

##### Sales assistant

As a sales assistant in the souvenir shop, my usual duties were to:

- communicate with tourists from different countries
- promote the sale of souvenirs by their presentation in retail outlet.
- to stock out items in the most attractive way possible
- clean up shop at the end of the day